

Donor Refund Policy

At Jidnyasa, we deeply appreciate the generosity of our donors. We strive to ensure a transparent and ethical process regarding donations. Below is our Refund Policy for donors:

1. No Refund Policy:

All donations made to Jidnyasa are considered final and non-refundable. Once a donation is processed, it cannot be reversed. We encourage all donors to consider their contributions carefully before donating.

2. Exception for Erroneous Donations:

In cases where a donation was made in error (e.g., duplicative transactions, incorrect amounts), donors may request a review for potential exceptions. Requests must be made within 30 days of the donation date.

3. Request Process:

If you believe your situation qualifies for an exception, please follow these steps to submit a refund request:

- a. Send an email to [hr.jidnyasa@gmail.com] with the subject line "Refund Request."
- b. Include the following information:
 - i. Your name
 - ii. Contact information
 - iii. Donation date
 - iv. Amount donated
 - v. A brief explanation of the reason for your request

☎ 9529996764

✉ hr.jidnyasa@gmail.com

📍 Kolhapur

Registration No: E-2844/KOLHAPUR

PAN No: -AACTJ0466B

12 A certificate: -AACTJ0466BE20221

80 G Certificate: -AACTJ0466BF20221



4. Review and Resolution:

Refund requests will be reviewed on a case-by-case basis. Our team will notify you via email within 14 business days regarding the outcome of your request. Providing training and awareness programs on child protection to all employees, volunteers, and partners involved in our programs. Establishing mechanisms for reporting and investigating incidents of abuse or suspected abuse promptly and impartially.

5. Donation Acknowledgment:

Donors will receive a receipt for their contributions, which will serve as confirmation of their donation and acknowledgment of the terms of this Refund Policy.

6. Contact Us:

- a. If you have any questions or concerns regarding this Refund Policy, please contact us at
 - i. Email: hr.jidnyasa@gmail.com
 - ii. Phone: 9529996764

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